



Philippine Embassy in Brussels, Belgium

Internal / External Services



List of Services

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- 2. Passport Application Adult (Renewal)
- 3. Passport Application Minor (New)
- 4. Passport Application Minor (Renewal)
- 5. Passport Application Lost/Damaged/Mutilated
- 6. Application for a Travel Document
- 7. <u>Visa Application 9a Temporary Visitor's Visa</u>
- 8. Visa Application 9e Diplomatic/Official Visa
- 9. Report of Birth
- 10. Report of Marriage
- 11. Report of Death
- 12. Notarials
- 13. Dual Citizenship (RA 9225)
- 14. NBI Clearance
- 15. Assistance to Nationals Processing of application for Assistance to Nationals (ATN) Services
- 16. Assistance to Nationals Processing of application for Reguest for Family Support
- 17. Assistance to Nationals Processing of application for Serving of Summons
- 18. Assistance to Nationals Processing of application for Victim of Passport Theft
- 19. Assistance to Nationals Processing of application for Domestic Violence
- 20. Assistance to Nationals Processing of application for Detention / Arrest
- 21. Assistance to Nationals Processing of application for Deportation
- 22. Assistance to Nationals Processing of application for Missing Persons / Whereabouts
- 23. <u>Assistance to Nationals Processing of application for Repatriation of Human Remains /</u>
 Cremains of Deceased OFs
- 24. <u>Assistance to Nationals Processing of application for Undocumented Filipinos Returning</u> to the Philippines



1. Passport Application – Adult (New)

Processing of application for a new passport of an adult applicant.

Office or Division:	Philippine Embassy in Brussels, Belgium – Cor	 nsular Section	
Classification:	Highly Technical		
Type of Transaction:	G2C - Government to Client		
Who may avail:			
willo iliay avali.	Filipino citizens		
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE	
Confirmed Online Appointment		https://www.passport.gov.ph/	
Personal Appearance			
Original and photocopy of Philippin of Live Birth (COLB) or Report of I	ne Statistics Authority (PSA) issued Certificate Birth (ROB) on Security Paper	https://www.psaserbilis.com.ph/	
Local Civil Registrar copy read	if PSA-issued COLB is not clear or cannot be	Local Civil Registrar where Applicant was born	
Accomplished Application Form		Sent to Applicant's email after confirmation on https://www.passport.gov.ph/	
and submit photocopy of PSA-issuor Report of Marriage.	ng their spouse's last name): present Original used Certificate of Marriage on Security Paper if PSA-issued document is not clear or cannot	https://www.psaserbilis.com.ph/	
following acceptable IDs with one		https://national-id.gov.ph/	
/ ePhillD:	rance System (GSIS) Card httfication (UMID) Card e (LTO) Driver's License. Student Permit may hat. ortation Office (BLTO) - issued Driver's d 2022 onwards		



- Philippine National Police (PNP) Permit to Carry Firearms Outside Residence
- Senior Citizen ID
- Airman License (issued August 2016 onwards)
- Philippine Postal ID (issued November 2016 until September 2023)
- Seafarer's Record Book (SRB) or Seafarers Identity Document (SID) (*must be issued Feb 2020 onwards) issued by the Maritime Industry Authority (MARINA)
- Valid or Latest Passport (For Renewal of Passport)
- School ID (if applicable)

SUPPORTING DOCUMENTS

Pursuant to Section 6 of R.A. 11983, supporting documents will be further required in addition to the basic requirements to prove the applicant's identity, citizenship and lack of travel restrictions, as specified in the following cases:

In case of Late Registered PSA-issued Certificate of Live Birth, Report of Birth, or Certificate of Foundling

At least one of the following on top of the basic requirements:

 Additional primary government-issued valid ID accepted for passport application;

If unable to provide an additional primary ID, the applicant must submit any two (2) of the following documents:

- NBI Clearance (valid or expired);
- School Records such as:
- Form 137-A
- Transcript of Records
- Diploma obtained from Elementary, High School and/or College
- If government employee, Service Record;
- Member Data Record (MDR) from PhilHealth

If the passport applicant's PSA-issued Certificate of Live Birth, Report of Birth, or Certificate of Foundling has lacking data, or the first name is registered as "Baby Boy/Baby/BabyGirl/Girl/Boy" and the applicant is born before 1993:

 Applicant must submit a PSA-<u>annotated</u> Certificate of Live Birth, Report of Birth, or Certificate of Foundling.

If the passport applicant's PSA-issued Certificate of Live Birth, Report of Birth, or Certificate of Foundling contains a misspelled first or last name, or misspelled birth place, or mistake in the day or month of birth, or clerical error in the sex, or change of first name or nickname:

 Applicant must submit a PSA-<u>annotated</u> Certificate of Live Birth, Report of Birth, or Certificate of Foundling pursuant to R.A. No. 9048, as amended by R.A. No. 10172.



If by operation of law or through a court order, the passport applicant is permitted to use a name or other biographic detail other than what is officially recorded in the PSA:

 Annotated Certificate of Live Birth, Report of Birth, or Certificate of Foundling as authenticated by PSA reflecting the corrected entry.

Discrepancies on the biographical details of supporting documents submitted for passport application:

The applicant shall provide supporting documents that are consistent with the information as stated in the applicant's PSA-issued documents, unless by operation of law or through court order, the applicant is permitted to use a name other than what is officially recorded in the PSA.

Thus, the applicant shall have the supporting document corrected in order for its details to be consistent with the PSA-issued document.

The applicant shall submit the following, depending on the correction needed:

- 1. Annotated PSA Certificate of Live Birth
- 2. Annotated PSA Marriage Certificate
- 3. Corrected Government-issued Valid IDs
- 4. Corrected Identification Certification

In case applicant has NO PSA-issued Certificate of Live Birth or Report of Birth:

- Applicant must first file for late registration with Local Civil Registrar (LCR) or Consular Office with jurisdiction over the place where applicant was born; and
- Applicant must submit PSA-issued late registered Certificate of Live Birth or Report of Birth.

If applicant is a Naturalized Filipino Citizen, the following are the additional requirements:

For persons who have undergone Administrative Naturalization under Republic Act No. 9139:

- Certificate of Naturalization;
- Certificate of Renunciation of foreign citizenship issued by the concerned Foreign Embassy or Foreign Ministry; and
- Identification Certificate issued by BI.

For persons who have undergone Judicial Naturalization under Commonwealth Act No. 473:

- Certificate of Naturalization;
- Court Order, Certificate of Finality of Decision granting naturalization, Decree of Naturalization; and
- Identification Certificate issued by BI.



- For persons who have undergone Legislative Naturalization under Commonwealth Act No. 63:
- Certificate of Naturalization;
- Certified true copy of the law granting citizenship;
- Foreign Birth Certificate authenticated by the Philippine Foreign Service Post: and
- Identification Certificate issued by BI.

For persons who availed of the Facilitated Naturalization of Refugees and Stateless Persons under Supreme Court Rule 21-07-2022-SC:

• Decree of Naturalization

If applicant obtained Filipino citizenship by Election

Applicants those born before 17 January 1973 to Filipino mothers and married to non-Filipino spouses and elected Philippine citizenship within three (3) years upon reaching the age of twenty-one (21), the following are the additional requirements:

- PSA-issued Certificate of Live Birth of or PSA-issued Report of Birth;
 and
- Additional documents proving election of Philippine citizenship. If applicant retained or re-acquired their Philippine citizenship

Applicants covered by the provisions of under Republic Act No. 9225, otherwise known as "Citizenship Retention and Reacquisition Act of 2003", shall submit any of the following documents:

- Order of Approval;
- · Oath of Allegiance; or
- Identification Certificate or Certificate of Retention/Re-acquisition of Philippine Citizenship.

Applicant is a derivative beneficiaries of Filipino parents who retained or re-acquire Philippine citizenship, shall submit the following documents:

- Order of Approval of parent or child (as applicable); and/or
- Identification Certificate issued by a Philippine FSP or Certificate of Retention/Re-acquisition of Philippine Citizenship issued by the BI.

The Embassy may require additional supporting documents as necessary.

Bureau of Immigration (BI) or Philippine FSP which issued the documents

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CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant gets an appointment through the Global Online Appointment System https://www.passport.gov.ph/			10 minutes	Applicant



Applicant personally appears at the Embassy on their appointment date and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€60.00	3 minutes	Consular Assistant
Applicant proceeds to the data capturing area for biometrics.	Consular Assistant encodes the application in the system and captures the biometric data of the Applicant.		10 minutes	Consular Assistant
	SUBTOTAL	€60.00	28 minutes	
	TOTAL	€60.00	28 minutes	



2. Passport Application – Adult (Renewal)

Processing of application for the renewal of the passport of an adult applicant.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section	
Classification:	Highly Technical	
Type of Transaction:	G2C - Government to Client	
Who may avail:	Filipino citizens	

Who	may avail:	Filipino citizens	
	CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE
Confi	med Online Appointment		https://www.passport.gov.ph/
Perso	nal Appearance		
Accor	nplished Application Form		Sent to Applicant's email after confirmation on https://www.passport.gov.ph/
Curre	nt ePassport with photocop	y of data page	
Origin	al and submit photocopy of or Report of Marriage.	nge their surname to their spouse's: present PSA-issued Certificate of Marriage on Security y if PSA-issued document is not clear or cannot	https://www.psaserbilis.com.ph
_	n/Luxembourgish Residen ing acceptable IDs with one	ce Card with one (1) photocopy; or any of the (1) photocopy:	
•	Philippine Identification (Electronic Philippine ID Digital National ID (*print	PhilID) ed copy must be submitted)	https://national-id.gov.ph/
The fore Phill	D: Social Security System (Government Service Inst Unified Multi-Purpose Ide Land Transportation Offic accepted if in card forma Bangsamoro Land Trans (DL) Cards issued 2022 Professional Regulatory Overseas Workers Welfa Commission on Elections issued from COMELEC r	entrance System (GSIS) Card entification (UMID) Card ee (LTO) Driver's License. Student Permit may be diction. Exportation Office (BLTO) - issued Driver's License onwards	



- Senior Citizen ID
- Airman License (issued August 2016 onwards)
- Philippine Postal ID (issued November 2016 until September 2023)
- Seafarer's Record Book (SRB) or Seafarers Identity Document (SID) (*must be issued Feb 2020 onwards) issued by the Maritime Industry Authority (MARINA)
- Valid or Latest Passport (For Renewal of Passport)
- School ID (if applicable)

SUPPORTING DOCUMENTS

Pursuant to Section 6 of R.A. 11983, supporting documents will be further required in addition to the basic requirements to prove the applicant's identity, citizenship and lack of travel restrictions, as specified in the following cases:

Applicants covered by the provisions of under Republic Act No. 9225, otherwise known as "Citizenship Retention and Reacquisition Act of 2003", shall submit any of the following documents:

- Order of Approval;
- Oath of Allegiance; or
- Identification Certificate or Certificate of Retention/Re-acquisition of Philippine Citizenship.

If applicant is a derivative beneficiary of Filipino parents who retained or re-acquire Philippine citizenship, shall submit the following documents:

- Order of Approval of parent or child (as applicable); and/or
- Identification Certificate issued by a Philippine FSP or Certificate of Retention/Re-acquisition of Philippine Citizenship issued by the BI.

In case applicant is a Naturalized Citizen

- Latest-issued Philippine passport; and
- Identification Certificate of Naturalization from the Bureau of Immigration, or Certificate of Naturalization issued by the Special Committee on Naturalization (SCN), or copy of the final Court Judgment or Law granting Philippine citizenship.

In case applicant is a Filipino citizen by Election:

- Latest-issued Philippine passport;
- Documents of election of Philippine citizenship; and
- Identification Certificate issued by the BI.

If a married woman applicant wishes to revert to her maiden name based on the following:

By virtue of death of the spouse:

- PSA-issued Certificate of Death or Report of Death (ROD) of spouse or apostillized or authenticated Foreign Death Certificate of foreign spouse with English translation, if applicable;
- PSA-issued Certificate of Live Birth or Report of Birth; and



• Latest issued Philippine passport (if available).

By virtue of an annulment, declaration of nullity of marriage, judicially-recognized foreign divorce, and judicially-recognized divorce under Presidential Decree No.1083 (Code of Muslim Personal Laws of the Philippines):

- PSA-issued Certificate of Marriage or Report of Marriage (ROM) with annotation reflecting the nullity or dissolution of marriage
- PSA-issued Certificate of Live Birth or Report of Birth; and
- Latest issued Philippine passport (if available).

For other reasons of reversion:

- PSA-issued Certificate of Live Birth or Report of Birth;
- Notarized Affidavit of Explanation that includes request for the reversion of maiden name in the Philippine passport or travel document and stating she has not hitherto availed of the reversion;
- Latest-issued Philippine passport or travel document; and
- Any existing government-issued valid ID accepted for passport application reflecting the maiden name.

Note: This mode of reversion can only be done once.

For applicants with Unclaimed Passports issued 2010 onwards

- Applicant may request for a Certificate of Unclaimed Passport either at the office where the unclaimed passport was issued;
- Notarized Affidavit of Explanation; and
- Other requirements for New Applicants (applicants with unclaimed passports will be treated as such)

The Embassy may require additional supporting documents as necessary.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSI BLE
Applicant gets an appointment through the Global Online Appointment System https://www.passport.gov.ph/			10 minutes	Applicant
Applicant personally appears at the Embassy on their appointment date and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€60.00	3 minutes	Consular Assistant



Applicant proceeds to the data capturing area for biometrics.	Consular Assistant encodes the application in the system and captures the biometric data of the Applicant.		10 minutes	Consular Assistant
	SUBTOTAL	€60.00	28 minutes	
	TOTAL	€60.00	28 minutes	



3. Passport Application – Minor (New)

applicant's PSA Certificate of Live Birth)

Processing of application for the new passport of a minor applicant.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section			
Classification:	Highly Technical	Highly Technical		
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECK	LIST OF REQUIREMENTS	WHERE TO SECURE		
Confirmed Online Appointment	i	https://www.passport.gov.ph/		
Personal Appearance of minor companion	applicant and either parent or authorized adult			
PSA-issued Certificate of Live	Birth or PSA-issued Report of Birth	https://www.psaserbilis.com.ph		
Accomplished Application Form	n	Sent to Applicant's email after confirmation on https://www.passport.gov.ph/		
Belgian/Luxembourgish Reside	ence Card with one (1) photocopy			
Belgian/Luxembourgish Reside accompanying adult	ence Card with one (1) photocopy of the			
SUPPORTING DOCUMENTS				
	1983, supporting documents will be further required ments to prove the applicant's identity, citizenship and ecified in the following cases:			
In case applicant is a newbo Certificate/Report of Birth ye	rn (less than 1 year old) and has No PSA Birth t			
 If born abroad - The m Birth 	inor applicant may submit original copy of Report of			
	PSA-issued Certificate of Live Birth was the event, the applicant must submit at least one ng documents:			
School Records; orBaby book or health re	cord or its equivalent document.			
In case of marital minor appl	icant (with Married Parents as stated in the minor			



- Valid Philippine passport or other competent proof of identity of the accompanying parent and the copy of his/her spouse's passport or other competent proof of identity;
- If the accompanying parent is an alien, the non-Filipino parent must present his or her foreign passport and a copy of the Filipino parent's Philippine passport or other competent proof of identity; and
- If accompanied by an authorized adult companion, a Special Power of Attorney (SPA) executed by either of the minor's parents or his/her legal guardian, as the case may be, his/her passport or other competent proof of identity, and a copy of the passport or other competent proof of identity of the minor's parents.

In case of non-marital minor applicant (with unmarried Parents as stated in the minor applicant's PSA Certificate of Live Birth)

- Only the mother applicant shall accompany the minor applicant in the passport application process;
- A Special Power of Attorney (SPA) executed by the mother will be required if she is not accompanying the minor applicant. The SPA must be authenticated by the Philippine Embassy/Consulate if executed abroad; and
- Passport or Valid Government issued ID of authorized adult companion (click here for the List of Acceptable IDs for Passport Application).

In case applicant is not accompanied by the parent/s during the application process

- Applicant must submit a Special Power of Attorney executed by either of the minor's parents or his/her legal guardian designating an adult companion to assist in the application process. The Special Power of Attorney must be authenticated by the Philippine Embassy/Consulate if executed abroad;
- Passport or Valid Government issued ID of authorized adult companion (click here for the List of Acceptable IDs for Passport Application); and
- Special Power of Attorney must have a copy of parent/s valid ID and/or passport attached.

If the applicant is a non-marital minor whose mother is deceased but acknowledged by the father:

- Personal Appearance of minor applicant and biological father;
- PSA-issued Certificate of Death or Report of Death of Mother;
- PSA Birth Certificate with Acknowledgement of Paternity (must indicate the name of the father in the birth certificate);
- Passport or Valid Government issued ID of biological father and legal guardian
- In the absence of father, the following may accompany the minor child in the order indicated:
 - Surviving grandparent (submission of PSA Certificate of Death of Mother;



- Oldest brother or sister, over twenty-one years of age (submission of PSA Certificate of Death of Mother and PSA Certificate of Death of the Grandparent);
- The child's actual custodian, over twenty-one years of age (submission of court order for legal guardianship)

If the applicant is a non-marital minor and mother is deceased / absent and father is unknown:

- Personal Appearance of minor applicant and court-appointed legal guardian
- PSA Birth Certificate
- Valid Passport or valid government ID* of adult guardian (click here for the List of Acceptable IDs for Passport Application)
- Letter of Guardianship issued by Family Court

In case none of the above can accompany the minor applicant

In default of parents or a judicially appointed guardian, the persons exercising substitute parental authority under Article 216 of the Family Code of the Philippines shall prevail in determining the minor applicant's companion in passport application, unless otherwise ordered by a competent Philippine court. In case of conflicting claims for custody, a court order shall be required; and

In cases involving Filipino minors abandoned abroad, the Consular Official of the concerned Philippine FSP may initiate the passport application with the best interest of the minor being the primary consideration.

In case of Minor Foundlings in the Philippines not for Adoption

- Personal appearance of minor applicant and the NACC Social Worker or Liaison Officer;
- PSA-issued Certificate of Foundling;
- Letter of Guardianship issued by the Family Court; and
- Valid ID of the guardian.

In case of Minor Applicant who is a Prospective Adoptee for Domestic Adoption

- Personal appearance of minor applicant and NACC Social Worker or Liaison Officer:
- PSA-issued Certificate of Live Birth or Report of Birth or Certificate of Foundling;
- Valid passport or valid government-issued ID of authorized NACC Social Worker or Liaison Officer;
- Certificate of Child Available for Adoption or Deed of Voluntary Commitment / Certificate Declaring a Child Legally Available for Adoption issued by the National Authority for Child Care; and
- Official letter or Special Power of Attorney signed by the NACC Regional
 Office authorizing the Social Worker to process and receive the passport of



the minor applicant and must include a copy of valid government-issued ID and/or passport.

Note: If an applicant is not accompanied by an authorized NACC Social Worker during the application process, the applicant must submit an SPA executed by the authorized NACC Regional Office designating the minor's companion to assist in the application process and must include a copy of valid government-issued ID and/or passport.

In cases of Minor Applicant who is an Adoptee through Domestic Adoption

- Personal appearance of minor applicant and adoptive parent/s;
- Amended PSA-issued Certificate of Live Birth or Report of Birth, indicating the child's adoptive name and name of adoptive parents;
- Passports or other competent proofs of identity of the minor applicant, adoptive parent/s or authorized adult companion; and
- Certified True Copy of Court Decree of Adoption or NACC-issued Order of Adoption.

In case of Minor Applicant who is a Prospective Adoptee for Foreign Adoption

- PSA-issued Certificate of Live Birth, Report of Birth or Certificate of Foundling;
- Endorsement from NACC:
- Certificate Declaring a Child Legally Available for Adoption or Deed of Voluntary Commitment;
- Placement Authority issued by NACC;
- Certificate for Issuance of Passport issued by NACC;
- Travel Clearance Certificate for adoptee;
- Child Study Report; and
- Clearance for Intercountry Adoption.

In case of Minor Applicant who is an Adoptee through Foreign Adoption

- Personal Appearance of minor applicant and adoptive parent/s;
- Amended PSA-issued Certificate of Live Birth, Report of Birth;
- Passport/s of adoptive parent/s or authorized adult companion. If the adoptive parents are foreign nationals, presentation of their valid foreign passports is acceptable; and
- Certified True Copy of Court Decree of Adoption.

Applicant is a derivative beneficiary of Filipino parents who retained or re-acquire Philippine citizenship, shall submit the following documents:

- Order of Approval of parent or child (as applicable); and/or
- Identification Certificate issued by a Philippine FSP or Certificate of Retention/Re-acquisition of Philippine Citizenship issued by the BI.

In case applicant is a Naturalized Citizen

- Latest-issued Philippine passport; and
- Identification Certificate of Naturalization from the Bureau of Immigration, or Certificate of Naturalization issued by the Special Committee on



Naturalization (SCN), or copy of the final Court Judgment or Law granting Philippine citizenship.

The Embassy may require additional supporting documents as necessary.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESS ING TIME	PERSON RESPONSI BLE
Applicant gets an appointment through the Global Online Appointment System https://www.passport.gov.ph/			10 minutes	Applicant / Applicant's Parent or Guardian
Applicant personally appears at the Embassy on their appointment date and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€60.00	3 minutes	Consular Assistant
Applicant proceeds to the data capturing area for biometrics.	Consular Assistant encodes the application in the system and captures the biometric data of the Applicant.		10 minutes	Consular Assistant
	SUBTOTAL	€60.00	28 minutes	
	TOTAL	€60.00	28 minutes	



4. Passport Application – Minor (Renewal)

Processing of application for the renewal of the passport of a minor applicant.

Office or Division:	Philippine Embassy in Brussels, Belgium – Cons	ular Section
Classification:	Highly Technical	
Type of Transaction:	G2C - Government to Client	
Who may avail:	Filipino citizens	
CHECKLIS	ST OF REQUIREMENTS	WHERE TO SECURE
Confirmed Online Appointment		https://www.passport.gov.ph/
Personal Appearance of minor a companion	oplicant <u>and</u> either parent or authorized adult	
PSA-issued Certificate of Live Bi filiation	rth or PSA-issued Report of Birth as proof of	https://www.psaserbilis.com.ph
Accomplished Application Form		Sent to Applicant's email after confirmation on https://www.passport.gov.ph/
Current ePassport with photocop	y of data page	
Belgian/Luxembourgish Residen	ce Card with one (1) photocopy	
Belgian/Luxembourgish Residen accompanying adult	ce Card with one (1) photocopy of the	
SUPPORTING DOCUMENTS		
in addition to the basic requirement and lack of travel restrictions, as	ant (with Married Parents as stated in the	
 accompanying parent an competent proof of ident If the accompanying pare present his or her foreign Philippine passport or ot If accompanied by an au 	or other competent proof of identity of the d the copy of his/her spouse's passport or other ity; ent is an alien, the non-Filipino parent must a passport and a copy of the Filipino parent's her competent proof of identity; and thorized adult companion, a Special Power of by either of the minor's parents or his/her legal	



guardian, as the case may be, his/her passport or other competent proof of identity, and a copy of the passport or other competent proof of identity of the minor's parents.

In case of non-marital minor applicant (with unmarried Parents as stated in the minor applicant's PSA Certificate of Live Birth)

- Only the mother applicant shall accompany the minor applicant in the passport application process;
- A Special Power of Attorney (SPA) executed by the mother will be required if she is not accompanying the minor applicant. The SPA must be authenticated by the Philippine Embassy/Consulate if executed abroad;
- Passport or Valid Government issued ID of authorized adult companion (click here for the List of Acceptable IDs for Passport Application).

In case applicant is not accompanied by the parent/s during the application process

- Applicant must submit a Special Power of Attorney executed by either of the minor's parents or his/her legal guardian designating an adult companion to assist in the application process. The Special Power of Attorney must be authenticated by the Philippine Embassy/Consulate if executed abroad;
- Passport or Valid Government issued ID of authorized adult companion (click here for the List of Acceptable IDs for Passport Application); and
- Special Power of Attorney must have a copy of parent/s valid ID and/or passport attached.

If the applicant is a non-marital minor whose mother is deceased but acknowledged by the father:

- Personal Appearance of minor applicant and biological father;
- PSA-issued Certificate of Death or Report of Death of Mother;
- PSA Birth Certificate with Acknowledgement of Paternity (must indicate the name of the father in the birth certificate);
- Passport or Valid Government issued ID of biological father and legal quardian
- In the absence of father, the following may accompany the minor child in the order indicated:
 - Surviving grandparent (submission of PSA Certificate of Death of Mother:
 - Oldest brother or sister, over twenty-one years of age (submission of PSA Certificate of Death of Mother and PSA Certificate of Death of the Grandparent);
 - The child's actual custodian, over twenty-one years of age (submission of court order for legal guardianship)



If the applicant is a non-marital minor and mother is deceased / absent and father is unknown:

- Personal Appearance of minor applicant and court-appointed legal guardian
- PSA Birth Certificate
- Valid Passport or valid government ID* of adult guardian (click here for the List of Acceptable IDs for Passport Application)
- Letter of Guardianship issued by Family Court

In case none of the above can accompany the minor applicant

In default of parents or a judicially appointed guardian, the persons exercising substitute parental authority under Article 216 of the Family Code of the Philippines shall prevail in determining the minor applicant's companion in passport application, unless otherwise ordered by a competent Philippine court. In case of conflicting claims for custody, a court order shall be required; and In cases involving Filipino minors abandoned abroad, the Consular Official of the concerned Philippine FSP may initiate the passport application with the best interest of the minor being the primary consideration.

In case of Minor Foundlings in the Philippines not for Adoption

- Personal appearance of minor applicant and the NACC Social Worker or Liaison Officer;
- PSA-issued Certificate of Foundling;
- · Letter of Guardianship issued by the Family Court; and
- Valid ID of the guardian.

In case of Minor Applicant who is a Prospective Adoptee for Domestic Adoption

- Personal appearance of minor applicant and NACC Social Worker or Liaison Officer:
- PSA-issued Certificate of Live Birth or Report of Birth or Certificate of Foundling;
- Valid passport or valid government-issued ID of authorized NACC Social Worker or Liaison Officer;
- Certificate of Child Available for Adoption or Deed of Voluntary
 Commitment / Certificate Declaring a Child Legally Available for Adoption issued by the National Authority for Child Care; and
- Official letter or Special Power of Attorney signed by the NACC Regional
 Office authorizing the Social Worker to process and receive the passport
 of the minor applicant and must include a copy of valid government-issued
 ID and/or passport.

Note: If an applicant is not accompanied by an authorized NACC Social Worker during the application process, the applicant must submit an SPA executed by the authorized NACC Regional Office designating the minor's companion to assist in



the application process and must include a copy of valid government-issued ID and/or passport.

In cases of Minor Applicant who is an Adoptee through Domestic Adoption

- Personal appearance of minor applicant and adoptive parent/s;
- Amended PSA-issued Certificate of Live Birth or Report of Birth, indicating the child's adoptive name and name of adoptive parents;
- Passports or other competent proofs of identity of the minor applicant, adoptive parent/s or authorized adult companion; and
- Certified True Copy of Court Decree of Adoption or NACC-issued Order of Adoption.

In case of Minor Applicant who is a Prospective Adoptee for Foreign Adoption

- PSA-issued Certificate of Live Birth, Report of Birth or Certificate of Foundling;
- Endorsement from NACC;
- Certificate Declaring a Child Legally Available for Adoption or Deed of Voluntary Commitment;
- Placement Authority issued by NACC;
- Certificate for Issuance of Passport issued by NACC;
- Travel Clearance Certificate for adoptee;
- Child Study Report; and
- Clearance for Intercountry Adoption.

In case of Minor Applicant who is an Adoptee through Foreign Adoption

- Personal Appearance of minor applicant and adoptive parent/s;
- Amended PSA-issued Certificate of Live Birth, Report of Birth;
- Passport/s of adoptive parent/s or authorized adult companion. If the adoptive parents are foreign nationals, presentation of their valid foreign passports is acceptable; and
- Certified True Copy of Court Decree of Adoption.

Applicant is a derivative beneficiary of Filipino parents who retained or re-acquire Philippine citizenship, shall submit the following documents:

- Order of Approval of parent or child (as applicable); and/or
- Identification Certificate issued by a Philippine FSP or Certificate of Retention/Re-acquisition of Philippine Citizenship issued by the BI.

In case applicant is a Naturalized Citizen

- Latest-issued Philippine passport; and
- Identification Certificate of Naturalization from the Bureau of Immigration, or Certificate of Naturalization issued by the Special Committee on Naturalization (SCN), or copy of the final Court Judgment or Law granting Philippine citizenship.

The Embassy may require additional supporting documents as necessary.



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSI NG TIME	PERSON RESPONSI BLE
Applicant gets an appointment through the Global Online Appointment System https://www.passport.gov.ph/			10 minutes	Applicant / Applicant's Parent or Guardian
Applicant personally appears at the Embassy on their appointment date and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€60.00	3 minutes	Consular Assistant
Applicant proceeds to the data capturing area for biometrics.	Consular Assistant encodes the application in the system and captures the biometric data of the Applicant.		10 minutes	Consular Assistant
	SUBTOTAL	€60.00	28 minutes	
	TOTAL	€60.00	28 minutes	



5. Passport Application – Lost/Damaged/Mutilated Passport

Processing of application for applicants with lost/damaged/mutilated passports.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section		
Classification:	Highly Technical		
Type of Transaction:	G2C - Government to Client		
Who may avail:	Filipino citizens		
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE	
Confirmed Online Appointmen	t	https://www.passport.gov.ph/	
Personal Appearance			
	ippine Statistics Authority (PSA) issued) or Report of Birth (ROB) on Security	https://www.psaserbilis.com.ph/	
-	opy if PSA-issued COLB is not clear or	Local Civil Registrar where Applicant was born	
Accomplished Application For	n	Sent to Applicant's email after confirmation on https://www.passport.gov.ph/	
Security Paper or Report of Ma Local Civil Registrar Cocannot be read Belgian/Luxembourgish Resid of the following acceptable IDs Philippine Identificatio Electronic Philippine II Digital National ID (*pi The following IDs may also be (PhilID) / ePhilID: Social Security Syster Government Service I Unified Multi-Purpose Land Transportation Copermit may be accept	ence Card with one (1) photocopy; or any with one (1) photocopy; or any with one (1) photocopy: n (PhilID) cinted copy must be submitted) used in lieu of the Philippine Identification n (SSS) Card nsurance System (GSIS) Card Identification (UMID) Card office (LTO) Driver's License. Student	https://www.psaserbilis.com.ph/ https://national-id.gov.ph/	



- Philippine National Police (PNP) Permit to Carry Firearms Outside Residence
- Senior Citizen ID
- Airman License (issued August 2016 onwards)
- Philippine Postal ID (issued November 2016 until September 2023)
- Seafarer's Record Book (SRB) or Seafarers Identity Document (SID) (*must be issued Feb 2020 onwards) issued by the Maritime Industry Authority (MARINA)
- Valid or Latest Passport (For Renewal of Passport)
- School ID (if applicable)

SUPPORTING DOCUMENTS

- Adult Applicants
- Minor Applicants

Pursuant to Section 6 of R.A. 11983, supporting documents will be further required in addition to the basic requirements to prove the applicant's identity, citizenship and lack of travel restrictions.

For Lost/Damaged/Mutilated Passport, supporting documents are similar to applications for new passports.

to applications for new passports.					
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE	
Applicant gets an appointment through the Global Online Appointment System https://www.passport.gov.ph/			10 minutes	Applicant	
Applicant personally appears at the Embassy on their appointment date and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant	
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€150.00	3 minutes	Consular Assistant	
Applicant proceeds to the data capturing area for biometrics.	Consular Assistant encodes the application in the system and captures the biometric data of the Applicant.		10 minutes	Consular Assistant	
	SUBTOTAL	€150.00			
	TOTAL	€150.00			



6. Application for a Travel Document

Processing of application for issuance of travel documents.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section
Classification:	Highly Technical
Type of Transaction:	G2C - Government to Client
Who may avail:	Filipino citizens

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Personal Appearance	
Original and photocopy of Philippine Statistics Authority (PSA) issued Certificate of Live Birth (COLB) or Report of Birth (ROB) on Security Paper	https://www.psaserbilis.com.ph/
Local Civil Registrar copy if PSA-issued COLB is not clear or cannot be read	Local Civil Registrar where Applicant was born
Accomplished Application Form	Available at the Embassy
3 Passport-size photograph with white background	
Copy of flight details	
Copy of passport data-page	
For lost-passport applicant	Available at the Embassy
Affidavit of Lost	
Original copy of Police Report	
For mutilated passport applicant Affidavit of Multilated/Damaged Passport	Available at the Embassy
The Embassy may require additional supporting documents as necessary.	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€30.00	5 minutes	Consular Assistant



Consular Assistant process the application		10 minutes	Consular Assistant
SUBTOTAL	€30.00		
TOTAL	€30.00		



7. Visa Application - 9A Temporary Visitor's Visa

Processing of application for issuance of 9A Temporary Visitor's Visa.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section		
Classification:	Highly Technical		
Type of Transaction:	G2C - Government to Client		
Who may avail:	Foreign nationals		
CHECKLIST OF REQUIREMENTS WHERE TO SECURE		WHERE TO SECURE	
Personal Appearance			
Accomplished Visa Application Form		https://www.visa.gov.ph/ or https://brusselspe.dfa.gov.ph > Consular Services > Forms	
1 Passport-size photograph with white background			

Proof of financial capacity to support stay in the Philippines

months after the intended stay in the Philippines)

Copy of Identity / residence card

 e.g., latest bank statement, pay slips from the last 3 months, employment certificate disclosing one's salaries and other entitlements, proof of investments, pension statements, sponsorship letters supported by sponsor's latest bank statement

Copy of return/onward airline reservation ticket or flight booking confirmation

Copy of passport data-page (passport must have a validity of at least six (6)

If staying in a hotel: copy of hotel booking confirmation for the whole duration of stay / If hosted: signed letter of invitation/accommodation from sponsor AND sponsor's valid ID

Certificate of no criminal record (e.g. Police Clearance or Blanco Register)

The Embassy may require additional supporting documents as necessary.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the	€30.00 / €40.00	5 minutes	Consular Assistant



	Applicant and issues an official receipt Consular Assistant process the		10 minutes	Consular
	application			Assistant
	Visa is issued and released		7 to 10 working days from date of application	Consular Assistant
SUBTOTAL		€30.00 / €40.00		
TOTAL		€30.00 / €40.00		



8. Visa Application - 9E Diplomatic and Official Visa

Processing of application for issuance of 9E Diplomatic and Official Visa.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section
Classification:	Highly Technical
Type of Transaction:	G2C - Government to Client
Who may avail:	Foreign nationals

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Accomplished Visa Application Form	Available at https://brusselspe.dfa.gov.ph > Consular Services > Forms
1 Passport-size photograph with white background	
Copy of passport data-page (passport must have a validity of at least six (6) months after the intended stay in the Philippines)	
Copy of Identity / residence card	
Copy of return/onward airline reservation ticket or flight booking confirmation	
Authority Approval from Manila or Note Verbale from the Ministry of Foreign Affairs of his/her country/ the International Organization indicating the purpose of his/her travel	
The Embassy may require additional supporting documents as necessary.	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
	Consular Assistant process the application		10 minutes	Consular Assistant
	Visa is issued and released		7 to 10 working days from date of application	Consular Assistant
	SUBTOTAL	Gratis		
	TOTAL	Gratis		



Civil Registry - Report of Birth (ROB)
 Processing of application for registration of report of birth.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section
Classification:	Highly Technical
Type of Transaction:	G2C - Government to Client
Who may avail:	Filipino Citizens

Who may avail: Filiping	Citizens	
CHECKLIST OF R	REQUIREMENTS	WHERE TO SECURE
Personal Appearance		
4 Accomplished Report of Birth Forms		https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
Birth Certificate - extract from Birth Registration-Interr /Gemeente (City Hall) - apostilled by the City Hall or the Min Luxembourg		Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs
Registration – international version apostilled by the City Hall or the Belgium or Luxembourg	ge Certificate or Extract of Marriage on from the City Hall the Ministry of Foreign Affairs of	https://www.psaserbilis.com.ph/ Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs
4 Copy of the valid passports and identity	cards of the parents	
For parents who are not legally married Affidavit of Admission of Paternity* (AAP) Affidavit to Use the Surname of the Father mother Certificate of Registration, which will be is submission of the preceding items	to be executed by the father r* (AUSF) to be executed by the	https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
For parent/s who is/are dual citizens the Order of Approval, indicating the name of parent's retention or re-acquisition of Phil	the child as a minor-beneficiary of the	
For parent/s who was/were still (a) Filip child's birth but subsequently became Proof of naturalization (e.g., Certificate of English) - from the City Hall	pino citizen/s at the time of the a foreign national	
For delayed filing of Report of Birth (be birth of the child) Affidavit for Delayed Registration* signed	eyond one (1) year from the date of by the mother/parents	https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
The Embassy may require additional sup	porting documents as necessary.	



CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€25.00	5 minutes	Consular Assistant
	Consular Assistant process the application		10 minutes	Consular Assistant
	Release of documents		5 working days from date of application	Consular Assistant
	SUBTOTAL	€25.00		
	TOTAL	€25.00		



10. Civil Registry - Report of Marriage (ROM)

Processing of application for registration of report of marriage.

Office or Division:	Philippine Embassy in Brussels, I	Belgium – Cor	nsular Section	
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino Citizens			
CHECKLIS	T OF REQUIREMENTS		WHERE TO	SECURE
Personal Appearance				
4 Accomplished Report of Marria	ge Forms		https://brusselspe. Consular Services	
Marriage Certificate/Contract Applicant may submit either one of the following: - Apostilled Extract from Marriage Registration – international version - Apostilled Certified True Copy of Marriage Registration in Dutch or			Commune/ Geme and Ministry of Fo	
French, with sworn translation in English Birth Certificate of both parties For Filipino citizens: DFA-apostilled Birth Certificate issued by the PSA For foreign nationals: Extract from Birth Registration - international version, from the Commune/Gemeente (City Hall)		https://www.psaserbilis.com.ph/ Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs		
4 Copy of the passports and iden	tity cards of both parties			
For Filipino spouse whose previous marriage was annulled DFA-apostilled Marriage Contract issued by the PSA with the annotation of the annulment			https://www.psase	rbilis.com.ph/
For widowed Filipino spouse DFA-apostilled Death Certificate issued by the PSA or foreign death certificate (international version) of previous spouse			https://www.psase	rbilis.com.ph/
For foreign spouse who was pr				
For widowed foreign spouse Death Certificate (international ve	rsion) of deceased previous spous	e		
For delayed filing of Report of Marriage (beyond one year after marriage) Joint Affidavit of Delayed Registration* signed by the couple		https://brusselspe. Consular Services		
The Embassy may require additional supporting documents as necessary.				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits	Consular Assistant verifies Applicant's application and		5 minutes	Consular Assistant

documents

requirements



Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€25.00	5 minutes	Consular Assistant
	Consular Assistant process the application		10 minutes	Consular Assistant
	Release of documents		5 working days from date of application	Consular Assistant
	SUBTOTAL	€25.00		
TOTAL		€25.00		



11. Civil Registry - Report of Death (ROD)

Processing of application for registration of report of death.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section	
Classification:	Highly Technical	
Type of Transaction:	G2C - Government to Client	
Who may avail:	Filipino Citizens	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
4 Accomplished Report of Death Forms	https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
Death Certificate Applicant may submit either one of the following: - Apostilled Extract from Marriage Registration – international version - Apostilled Certified True Copy of Marriage Registration in Dutch or French, with sworn translation in English 4 Copy of the passports of the deceased	Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€25.00	5 minutes	Consular Assistant
	Consular Assistant process the application		10 minutes	Consular Assistant
	Release of documents		5 working days from date of application	Consular Assistant
	SUBTOTAL	€25.00		
	TOTAL	€25.00		



12. Notarials

Processing of documents for notarials.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section	
Classification:	Highly Technical	
Type of Transaction:	G2C - Government to Client	
Who may avail:	Filipino Citizens	

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Personal Appearance	
Documents to be processed (e.g. Special Powers of Attorney, Affidavits, etc.)	https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
Necessary attachments (e.g. copy of the data-page of the passport, valid IDs, etc.)	
The Embassy may require additional supporting documents as necessary.	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€25.00	5 minutes	Consular Assistant
	Consular Assistant process the application		10 minutes	Consular Assistant
	Release of documents		3 working days from date of application	Consular Assistant
	SUBTOTAL	€25.00		
	TOTAL	€25.00		



13. Dual Citizenship (RA 9225)

Processing of application for dual citizenship.

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section	
Classification:	Highly Technical	
Type of Transaction:	G2C - Government to Client	
Who may avail:	Former Filipino Citizens	

Who may avail:	ormer Filipino Citizens	
CHECKLIST C	OF REQUIREMENTS	WHERE TO SECURE
Personal Appearance		
form	py of the duly accomplished application	https://brusselspe.dfa.gov.ph/ > Consular Services > Forms
Three (3) colored passport-size photo blue background taken within the last	os of the of the applicant on white or royal t six (6) months	
(BC) issued by the Philippine Statistic -For applicants born abroad: Two (2) issued by the Philippine Embassy or the place where the applicant was bo	es: Two (2) photocopies of Birth Certificate cs Office (PSA); photocopies of Report of Birth (ROB) Consulate General having jurisdiction over orn; or documentary proof of the applicant being a	https://www.psaserbilis.com.ph/
Proof of naturalizations Two (2) photocopies of Certificate of Nationality or other proof of naturalization that indicates the date and place of naturalization, with sworn English translation, apostille by the legalization department of the Ministry of Foreign Affairs of the issuing country, originals must be presented;		Commune / Gemeente (City Hall) and Ministry of Foreign Affairs
Two (2) photocopies of foreign passp	port (data page) or residence / identity card	
Two (2) photocopies of old Philippine	e passport, if still intact	
For applicants with dependent mir Two (2) colored passport-size photos Two (2) photocopies each of the inter Ministry of Foreign Affairs, originals of Two (2) photocopies of passport data	s taken within the last six (6) months; rnational version of BC apostilled by the must be presented;	https://www.psaserbilis.com.ph/ Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs
Marriage Certificate if issued in anoth	Marriage Contract or English version of the ner country and apostilled by the Ministry of untry of origin, originals must be presented.	https://www.psaserbilis.com.ph/ Commune/ Gemeente (City Hall) and Ministry of Foreign Affairs



The Embassy may require additional supporting documents as necessary.

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSI BLE
Applicant personally appears at the Embassy and submits requirements	Consular Assistant verifies Applicant's application and documents		5 minutes	Consular Assistant
Applicant pays the consular fee in Euros.	Consular Assistant receives the cash or card payment from the Applicant and issues an official receipt	€50.00 €25.00 per derivative	5 minutes	Consular Assistant
	Consular Assistant will schedule the applicant for oathtaking and will be informed through email/call.			Consular Assistant
Applicant returns to the Embassy for the oathtaking ceremony				
Applicant signs the documents upon arrival in the Embassy (Oath of Allegiance, Certification, Identification Certificate);			5 minutes	Consular Assistant
	Oathtaking to be conducted by the Consul / Vice Consul		30 minutes	Consul / Vice Consul
SUBTOTAL		€50.00		
		€25.00 per derivative		
TOTAL		€50.00		
		€25.00 per derivative		



14. NBI Clearance Application

Processing of NBI Clearance application for fingerprint capturing

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section
Classification:	Highly Technical
Type of Transaction:	G2C - Government to Client
Who may avail:	Filipino citizens

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Accomplished NBI application form	Embassy - Consular Section
One (1) photocopy of passport data page	
One (1) piece 2x2 photo with white background taken	
in the last six (6) months	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
Applicant to personally	Consular Assistant to			Consular
appear in the Embassy	provide the NBI			Assistant
	application form			
Applicant to accomplish	Consular Assistant to		10	Consular
the NBI application form	ensure that the		minutes	Assistant
without any erasures	information provided in the			
	form is complete, and			
	assist in the capturing of			
A 1: 44	applicant's fingerprints	_		
Applicant to pay the	Issuance of Official	€25.00		Consular
service fee	Receipt			Assistant
	Release of Documents		3 working	Consular
			days from	Assistant
			date of	
			applicatio	
			n	
	SUBTOTAL	€25.00		
	TOTAL	€25.00		



Processing of application for Assistance to Nationals (ATN) Services

Office or Division:	Philippine Embassy in Bruss	sels, Belgium -	- Consular Se	ection	
Classification:	Highly Technical				
Type of Transaction:	G2C - Government to Client				
Who may avail:	Filipino citizens				
CHECKLIST OF	REQUIREMENTS	WHERE TO SECURE			
Accomplished ATN form		Embassy - Co	onsular Secti	on	
Photocopy of passport data	page or any valid ID				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE	
Client requests ATN services from the reception upon arriving Client fills up an ATN Form	1. Client is directed to wait at the Consular Section 2. A Consular Assistant will call the ATN Officer to inform him/her of an ATN client. 3. The ATN Officer requests the client to fill out the ATN Form. 4. The ATN Officer interviews the client and determines appropriate action on request	None	It depends on the case involved	ATN Officer or Supervising Consul / Vice Consul ATN Officer or Supervising Consul / Vice Consul	
	5. Initial report to the Home Office of action taken.		As soon as possible	ATN Officer or Supervising Consul / Vice Consul	
	any developments on case, if necessary or Supervis Consul Vice Cor		ATN Officer or Supervising Consul / Vice Consul		
	SUBTOTAL				
	TOTAL	None			



Processing of application for Request for Family Support

Office or Division:	Philippine Embassy in Bruss	Philippine Embassy in Brussels, Belgium – Consular Section			
Classification:	Highly Technical				
Type of Transaction:	G2C - Government to Client	t			
Who may avail:	Filipino citizens				
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE	
Accomplished ATN form		Embassy - Co	nsular Secti	on	
Photocopy of passport data	page or any valid ID				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE	
	Locate and contact the subject individual, based on the address and contact details provided by the complainant-beneficiary, to relay the request of the latter. Delay complaint and				
	Relay complaint and response, if any, to Home Office				
	SUBTOTAL				
	TOTAL	None			



Processing of application for Serving of Summons

Office or Division:	Philippine Embassy in Bruss	sels, Belgium –	Consular Se	ection
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE
N/A				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	1. Locate respondent based on the court order and serve summons to subject individual by the most efficient means, preferable by registered mail 2. Inform Home Office of the service or non-service of summons through an Affidavit to be executed by a Consular Assistant			
	TOTAL	None		
	TOTAL	INOTIE		



Processing of application for Victim of Passport Theft

Office or Division:	Philippine Embassy in Bruss	sels, Belgium –	Consular Se	ection	
Classification:	Highly Technical				
Type of Transaction:	G2C - Government to Client				
Who may avail:	Filipino citizens				
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE	
Requirements for travel doc	ument or passport				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE	
	Assist victim in the issuance of an emergency travel document or passport, as required				
	Report the loss to DFA-OCA; include police report and affidavit of loss				
	3. Requirement of police report may be waived, with DFA-OCA's approval, if victim is undocumented				
	SUBTOTAL				
	TOTAL	None			



Processing of application for Domestic Violence

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section			
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	Inform authorities about the incident			
	Find temporary shelter for the victim, if necessary			
	3. Look for a legal representative for the filing of charges against the spouse/partner			
	Recommend to Home Office blacklisting of the concerned foreign national			
	SUBTOTAL			
	TOTAL	None		



Processing of application for Detention / Arrest

Office or Division:	Philippine Embassy in Bruss	sels, Belgium –	Consular S	ection
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	 Request details of the case from, and interview, authorities Ensure that the Filipinos is assigned a legal representative for the whole duration of the investigation and trial Conduct jail visit or contact regularly the detainee to check on welfare Arrange repatriation 			
	after release, if needed 5. Inform Home Office of flight details so that next of kin can be informed accordingly			
	SUBTOTAL			
	TOTAL	None		



Processing of application for Deportation

Office or Division:	Philippine Embassy in Bruss	sels, Belgium -	- Consular S	ection
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE
N/A				
			ı	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	Contact immigration authorities for details surrounding the case Check on welfare of			
	individual 3. Arrange schedule for issuance of travel document, if needed			
	Request flight details from immigration authorities			
	5. Inform Home Office of flight details so that the next of kin can be informed accordingly, if deportee wants them informed			
	SUBTOTAL			
	TOTAL	None		



Processing of application for Missing Persons / Whereabouts

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section					
Classification:	Highly Technical					
Type of Transaction:	G2C - Government to Client	G2C - Government to Client				
Who may avail:	Filipino citizens					
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE		
N/A						
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE		
	Obtain last known address or contact details					
	Coordinate with Filipino Community in locating whereabouts					
	Coordinate with authorities and provide available information					
	Report developments to Home Office					
	SUBTOTAL					
	TOTAL	None				



Processing of application for Repatriation of Human Remains / Cremains of Deceased OFs

Office or Division:	Philippine Embassy in Bruss	sels, Belgium –	Consular Se	ection
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF	REQUIREMENTS	WHE	RE TO SEC	URE
N/A				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	Coordinate with employer and employment agency on arrangements for repatriation Coordinate with MWO-Berlin for possible			
	assistance for both documented and undocumented OFWs 3. Coordinate with the DFA's Office of the Undersecretary for Migrant Affairs (OUMA)			
	4. Process mortuary certificate and Report of Death as soon as authorized representative has completed requirements, following the process for Report of Death			
	5. Coordinate with Home Office to duly inform next of kin of repatriation/flight details SUBTOTAL			
	TOTAL	None		



Processing of application for Undocumented Filipinos Returning to the Philippines

Office or Division:	Philippine Embassy in Brussels, Belgium – Consular Section			
Classification:	Highly Technical			
Type of Transaction:	G2C - Government to Client			
Who may avail:	Filipino citizens			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
N/A				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCES SING TIME	PERSON RESPONSI BLE
	Interview OF to determine circumstances of case and explain benefits of the International Organization for Migration (IOM) return program			
	Arrange meeting with IOM			
	Accompany OF to IOM, if needed			
	4. Coordinate with IOM on departure date			
	SUBTOTAL			
	TOTAL	None		



FEEDBACK AND COMPLAINTS MECHANISM

How do I send feedback?

The Department of Foreign Affairs has adopted the Harmonized Client Satisfaction Measurement¹ which is a standardized framework in measuring client satisfaction across all levels of the government.

To provide feedback, the applicant/stakeholder may fill out the digital Service Quality Feedback Form (SQFF) by scanning the QR Code posted in conspicuous spaces around the office or by visiting the corresponding link of form where the service was availed:

Home Office: bit.ly/SQFFHO

NCR Consular Office: <u>bit.ly/SQFFNCR</u>

• Luzon Consular Office: bit.ly/LuzonCO

• Visayas Consular Office: bit.ly/VisayasCO

Minadanao Consular Office: <u>bit.ly/MindanaoCO</u>

 Philippine Embassy, Consulates General, or Mission: bit.ly/SQFFSP

A valid feedback must at least contain the following information:

- Date of Transaction or Request
- Office Visited
- Service/s Availed
- Service Quality Dimensions Rating

Note: Some DFA Units have paper-based version of the SQFF and drop box available at counters.

How are feedbacks processed?

Each organizational unit is required to monitor the database assigned to them for any unfavorable negative feedback and take appropriate actions to address them. Actions on pertinent feedback are reflected in the database of each organizational unit.

The DFA's QMS Unit also uses the data from the master database to report on customer satisfaction and feedback during the regular Management Review. The DFA-CART, on

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¹ Anti-Red Tape Act Memorandum Circular No. 2022-05



	the other hand, will be in charge of submitting a Service		
	Quality Feedback Report (SQFR) to relevant external		
	regulatory bodies. A copy of the report will be uploaded in		
	the <u>DFA Official Website</u> .		
How do I file a complaint?	Clients may file a complaint by:		
	Filling out a complaint form, seal in an envelope		
	addressed to the Consul General, and leaving it with		
	the receptionist;		
	 Call the Embassy hotline at +32 2 340 3377; 		
	Send an email to the Embassy email address:		
	brussels.pe@dfa.gov.ph, or		
	Mail a letter addressed to the Deputy Chief of Mission		
	and Consul General, Avenue Molière 297, 1050		
	Brussels, Belgium		
How are complaints processed?	The Ambassador or Deputy Chief of Mission / Consul		
·	General receive a copy of the complaint;		
	The Ambassador or Deputy Chief of Mission / Consul		
	General route the complaint for action by the		
	concerned section;		
	3. The concerned section acts on the complaint,		
	including by contacting the person involved; and		
	4. The concerned section provides updates to the		
	Deputy Chief of Mission / Consul General.		
Contact Information of Anti-Red	ARTA		
Tape Authority (ARTA),	8478 5091		
Presidential Complaints Center	8478 5099		
(PCC), and CSC Contact Center	complaints@arta.gov.ph		
ng Bayan (CCB)	Complaints(warta.gov.pri		
	PCC		
	8888		
	ССВ		
	0908 881 6565 (SMS)		
	0000 001 0000 (CIVIC)		

Office / Foreign Service Post	Address	Contact Information
Embassy of the Philippines in	Avenue Molière 297	brussels.pe@dfa.gov.ph
Brussels, Belgium and Mission	1050 Brussels	+32 2 340 33 77



Office / Foreign Service Post	Address	Contact Information
to the European Union		